

Assistant Manager/Manager Job Position

We are a local Virtual Reality lounge located downtown Victoria has entertainment, VR gaming, daily customers for VR gaming and VR experience in Lounge and educational VR. AI and AR developing projects onsite.

Major Responsibilities

What we expect from you:

1. Take an active role in the training and ongoing projects involving, providing product knowledge and training, event information, policy and procedure updates, as well as ensure that any opportunities are appropriately communicated to the organization in order to support the gaining contract effort.
2. Act as a leader and motivator to the team by modeling, training, coaching, and customer service.
3. Creative problem solving in a way that improves store service efficiency and productivity.
4. Patiently explain customers' questions in store and on the phone, and responding flexibly and creatively to new challenges, listening actively to understand customer needs, clearly explains potential solutions for VR parties, projects and events in entertainment and education fields.
5. Motivated and creative new ideas on marketing and store experience improving, educational and entertainment projects planning

Qualifications

What we're looking for:

- * Customer service oriented
 - * Strong ability to organize and multi-task
 - * Ability to prioritize
 - * High level of accuracy and attention to detail
 - * Problem solving skills and accountability for work assigned
- #Passionate about the current tasks and eager to helping our customers
- #An aptitude for listening, solving problems, learning quickly and is motivated to apply new knowledge
- #Be punctual and 100% focus you time on how to bring business incentive
- #Actively seek input from customers to ensure consistent adherence to service standards.
- #Readiness to collaborate and work in different capacities as part of a team
- #Strong interpersonal skills, including the ability to build rapport and connections with customers

Benefits

What you will get:

♥ Full Employee insurance includes:

*Life Insurance,*Ext Health*Dental *Critical Illness \$30,000 benefit

♥ Phone plan \$35/month unlimited phone call & text Canada wide with 1.5G

♥ Salary rate raise opportunity every 3 months depending on your performance

♥ in-store discounts

♥ Software developing tools access and free training

VR Hardware and gaming will be trained in Lounge.

Start with part-time 20-30 hrs/week, leading to full time if the job is good fit for you.

wage starts from \$18. there will be a wage rate promotion every 3 months according to the work performance.

Please send you resume with the cover letter if you are interested this position.